

Integrated Management System Policy

"IHI UAE Co. Ltd." is committed to delivering high-quality services while protecting the environment and ensuring a safe and healthy workplace for employees, vendors, customers, and other interested parties.

We have established and implemented an Integrated Management System (IMS) considering (ISO 9001:2015 – Quality Management System, ISO 14001:2015 – Environmental Management System and ISO 45001:2018 – Occupational Health & Safety Management System) requirements.

We are committed to:

- Meeting applicable customer, statutory, and regulatory requirements.
- Ensuring customer satisfaction through reliable services.
- Maintaining effective supplier evaluation and control processes.
- Improving service efficiency and operational performance continually.
- Applying risk-based thinking in all business processes.
- Protecting the environment and preventing pollution by promoting recycling.
- Optimizing energy and resource consumption, managing environmental aspects.
- Providing safe and healthy working conditions to prevent work-related injuries and ill health and eliminating hazards and reducing OH&S risks.
- Consulting and encouraging participation of workers in OH&S matters.
- Complying with applicable laws, regulations, legal and other requirements.
- Promoting a culture of safety awareness and continuous improvement.
- Setting measurable IMS objectives and monitoring performance.
- Ensuring adequate resources for effective implementation of the IMS.
- Promoting competence, awareness, and accountability among employees.
- Communicating this policy to all persons working under our control and making it available to interested parties.

Top Management is fully accountable for the effectiveness of the Integrated Management System and ensures that this policy is implemented, maintained, and reviewed periodically for suitability.

All employees are responsible for complying with IMS requirements relevant to their roles.

Approved by: Dr. Fadi Feghali

Date: 26-02-2026

